

Information and stories for Parkland employees

May 5 - May 11, 2025



AMERICAN COLLEGE OF SURGEONS

SURGICAL

QUALITY

PARTNER

PARKLAND MAINTAINS NATIONAL ACCREDITATION FROM THE ACS COMMISSION ON CANCER

#### Parkland maintains national accreditation from the ACS Commission on Cancer

Parkland has received reaccreditation under the American College of Surgeons (ACS) Commission on Cancer (CoC) Accreditation Program. The ACS CoC is a consortium of professional organizations dedicated to improving survival and quality of life for patients with cancer by setting and raising standards.

CoC accreditation is granted to institutions committed to providing highquality cancer care by demonstrating compliance with the CoC standards. Each cancer program must undergo a rigorous evaluation and review of its performance and compliance with the CoC standards. To maintain accreditation,



cancer programs must undergo a site visit every three years. The CoC accreditation standards supply the structure for providing all patients with a full range of diagnostic, treatment, and supportive services either on-site or by referral, including communitybased resources.

"To us, this is a much-appreciated recognition for the work that our whole team does – all the physicians, nurses and staff who it takes to provide good cancer care for our patients," said David Scott Miller, MD, Chair of the Cancer Committee and Medical Director of Gynecologic Oncology at Parkland Health and a Professor in the Department of Obstetrics and Gynecology at UT Southwestern Medical Center. "It's nice to be recognized for doing a good job."

"This reaccreditation underscores Parkland's commitment to the Dallas County community, demonstrating our dedication to providing comprehensive, patient-centered cancer care," said Umber Dickerson, Administrative Director of Parkland's Cancer Program. "This recognition reflects our continued investment in ensuring our patients receive the highest standard of care, from diagnosis through treatment and recovery, with compassion at the center of everything we do."

As a CoC-accredited institution, Parkland is also recognized as an ACS Surgical Quality Partner. Being a Surgical Quality Partner signifies an institution's dedication to consistently improving procedures and approaches, while maintaining a critical eye on process at every step. The Surgical Quality Partner designation lets patients know Parkland is dedicated to quality and relentless self-improvement and has been verified or accredited by the ACS. Patients can trust that the care they receive at Surgical Quality Partner hospitals adheres to the most rigorous standards in surgical quality.

Learn more about the CoC Accreditation Program.

## **May HRO Theme: Embrace and Reinforce ICARE Values**

As stated on Parkland's ICARE webpage, our values teach us how we should work together to serve our patients, families and workforce.



Integrity: I will be honest, trustworthy, authentic, humble and transparent



**Accountability:** I will hold myself and others responsible for high standards of excellence and stewardship, and will welcome feedback



Compassion: I will provide service in a spirit of empathy, concern and love



Respect: I will value the unique and diverse experiences of others and treat everyone with kindness and humility



**Collaboration:** I will work together with others to deliver excellent care for our community



**Equity:** I will value the diversity of patients and colleagues and strive to promote everyone's health, dignity and voice

As a fundamental part of our culture, these values shape our behaviors, influence our interactions and quide how we serve our community. Our ICARE values align with our HRO principles, behaviors, and tools, helping to create a culture where safety is naturally integrated into everything we do.

Print your copy of the May HRO theme by clicking here or use the QR code. Place this flyer on your integrated huddle boards and discuss ways your team embraces and reinforces Parkland's ICARE values.



## Lasting Impressions: **Brian Radowick**



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Brian Radowick, Nursing Administrative Officer, Executive Nursing Leadership.

"Brian is a Nursing Administrative Officer, which includes covering many aspects for all of the hospital. Brian demonstrates the ICARE values on a regular basis. I would like to highlight this when it comes to workplace violence (WPV). I have had numerous interactions with Brian when it comes to situations involving WPV, however, last week we had two



serious events. Brian moved quickly and was present expressing concern for the employees and never missing a step with paperwork and processes that needed to be completed. No one in the area knew he had all these other activities to complete because he was focused on the events at hand. In the meantime, he even responded to another BERT call in another building. During this interaction, he very calmly shared with staff how they can keep themselves and the other staff safe in case the patient becomes aggressive. It is this approach that allows the staff to feel supported and cared for."

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

## **Microsoft 365 Training Opportunities now** available

Have an interest in improving your use of Microsoft 365 products? Register for and attend a live training session designed to help you increase proficiency and confidence in the tools you rely on the most. Check out the class offerings below and get registered today!

- Outlook (basic, intermediate and advanced)
- Introduction to Web-based Collaboration in SharePoint
- Creating Outstanding **PowerPoint Presentations**
- Microsoft Word (basic and advanced)
- Microsoft Excel (basic, intermediate and advanced)
- Take the Stress Out of Working with Files in SharePoint Online Register here for these beneficial training opportunities.



## ▼ Join the CHNA Lunch & **Learn this Thursday**

From noon to 1 p.m. on Thursday, May 8, Parkland will host a Community Health Needs Assessment (CHNA) Lunch & Learn titled "Equity in Action: Advancing Behavioral Health Services." Join the webinar to hear more about how we are connecting patients with Behavioral Health Services.

#### Speakers:

- Pedro Fernandez, MD, Chief of Psychiatry
- Minnie Mathew, Administrative Director of Global Behavioral Health
- Rebecca Corona, PhD, Associate Director of **Integrated Psychology**
- Kurtis Young, Senior Director Social Work, Behavioral Health
- Patrick LeBlanc, Senior Community Health Educator, Behavioral Health

Click here to register to attend upcoming CHNA Lunch & Learn Webinars.



#### Mark your calendars for **Celebrate Us!**

This year's Celebrate Us! will be music to your ears! We are thrilled to once again recognize you beginning Monday, May 12, through Saturday, May 17, during this year's Celebrate Us! events, with the theme, "A Symphony of Compassionate Care."

For a full schedule of events, check the schedule now posted on the Parkland intranet homepage, and make plans to enjoy these activities as we recognize all that you do for our community. Together, we can continue to come together to provide a symphony of care for our patients.

## Promoting minority health

The Office of Health Equity offers weekly minority health spotlight topics, each accompanied by a word search activity. Employees can <u>complete the word search</u> and email it to <u>OHE@phhs.org</u>, where the Office of Health Equity will randomly select five correctly completed entries to win a prize! This week's topic is:

#### Chronic conditions in minority communities

Chronic conditions such as diabetes, hypertension and heart disease disproportionately affect minority communities. These health disparities are linked to nonmedical drivers of health, including food insecurity, lack of healthcare access and environmental factors. Prevention, early detection and culturally relevant education are key to improving long-term outcomes and reducing these burdens.

# Safety Center Spotlight monthly meetings begin May 5

Beginning at noon on Monday, May 5, Patient Safety & Clinical Risk Management will host a "Safety Center Spotlight" on the first Monday of each month to educate Parkland team members on how to get the most out of Safety Center. Each month they will share updates, tips, tricks and answer your questions about the Safety Center. You can join this month's meeting using the login information below.

- Join WebEx
- Meeting number (access code): 2318 254 0921
- Meeting password: rBtvW9pmj52

#### May healthcare observances\*

May 5: World Hand Hygiene Day, World Pulmonary Hypertension Day

May 6: International No Diet Day, World Asthma Day

May 7: School Nurse Day, Children's Mental Health

Awareness Day

May 8: World Red Cross and Red Crescent Day, National

Student Nurses Day, National School Nurse Day

May 11: International Cornelia de Lange Syndrome (CdLS) Awareness Day

May 12: Chronic Fatigue Syndrome Day, International

Nurses Day, National Women's Checkup Day

May 18: World AIDS Vaccine Day, HIV Vaccine

Awareness Day

May 19: National Asian and Pacific Islander HIV/AIDS

Awareness Day

May 20: World Autoimmune/Auto-inflammatory

Arthritis Day

May 28: National Senior Health & Fitness Day

May 31: World No Tobacco Day

May 1-7: National Physical Education and Sport Week

May 4-10: Air Quality Awareness Week

May 5-11: Children's Mental Health Awareness Week

May 6-12: National Nurses Week

May 11-17: National Hospital Week, Maternal Sepsis

Week, Food Allergy Awareness Week, National

Women's Health Week

May 12-18: National Stuttering Awareness Week

**Arthritis Awareness Month** 

Better Hearing and Speech Month

Cystic Fibrosis Awareness Month

**Ehlers-Danlos Syndromes and Hypermobility Spectrum** 

**Disorders Awareness Month** 

Global Employee Health and Fitness Month

**Healthy Vision Month** 

Hepatitis Awareness Month

Internal Audit Awareness Month

Lupus Awareness Month

Mental Health Awareness Month

National Asthma & Allergy Awareness Month

National Celiac Disease Awareness Month

National High Blood Pressure Education Month

**National Nurses Month** 

National Osteoporosis Awareness Month

National Physical Fitness and Sports Month

National Stroke Awareness Month

National Teen Pregnancy Prevention Month

National Women's Health Month

Older Americans Month

Preeclampsia Awareness Month

Skin Cancer Prevention and Awareness Month

\*The list of healthcare observations comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email <a href="mailto:Employees@phhs.org">Employees@phhs.org</a> to add it to the list.

