



Parkland

Information and stories for Parkland employees  
June 5 – 11, 2023



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## Parkland celebrates Pride Month



June is Lesbian, Gay, Bisexual, Transgender and Queer (LGBTQ+) Pride Month and is celebrated annually in the United States to honor the 1969 Stonewall Uprising in Manhattan. For more than half a century, this commemorative occasion has served as an opportunity to celebrate, recognize and support the LGBTQ+ community and the valuable contributions LGBTQ+ people have had in the world.

Throughout the month, groups coordinate a variety of marches, parades, festivals, conferences and other events to help celebrate, vocalize, educate and garner support for current issues affecting the LGBTQ+ community. Over the years, the LGBTQ+ community has endured, bravely fought through and overcome many challenges, including hate crimes, discrimination and inadequate protection for fundamental human rights. Pride Month offers an opportunity to reaffirm support, stand in solidarity and serve as an ally in the LGBTQ+ community's ongoing effort to assure equality and justice for all.

Pride Week at Parkland will be from Monday, June 5 -

Friday, June 9. Join LGBTQ+ ERG every day from 11:30 a.m. to 1 p.m. in front of the Parkland cafeteria to learn more about LGBTQ+ Pride Month. Stop by to pick up fun gifts and learn about becoming a member of this motivated group. LGBTQ+ ERG members will also be joined by care team members from the Parkland Employee Health Center on Thursday, June 8, to discuss unique health disparities in the LGBTQ+ community, barriers to care and ways that Employee Health strives to be an avenue for LGBTQ+ healthcare for employees.

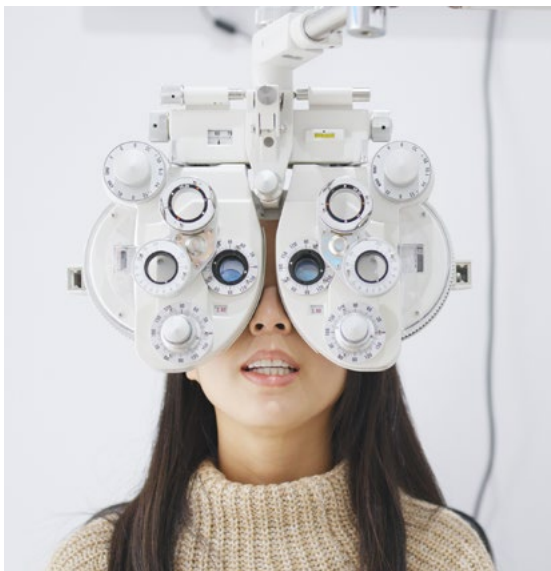
### Learn more:

Parkland's LGBTQ+ Employee Resource Group works to create a safe and inclusive environment throughout the organization and is supportive of LGBTQ+ employees, patients, families, friends, and allies. To learn about how to get involved or receive updates about their meetings, events, and activities, please visit their [SharePoint Page](#) and email [LGBTQ@pchs.org](mailto:LGBTQ@pchs.org).

You can find out more about LGBTQ+ cultural competency and working with LGBTQ+ healthcare issues through the following resource:

- The National LGBTQIA+ Health Education Center, available at [www.lgbtqihealtheducation.org](http://www.lgbtqihealtheducation.org), maintained by the Fenway Institute and the National Institutes of Health

Both sites have a broad selection of online self-paced courses, which are written for different audiences (providers, nurses, frontline non-clinical staff) and various medical areas (obstetrics, geriatrics, pediatrics, behavioral health as well as family/internal medicine).



## ► On-campus eye care available in June

Interested in receiving vision care at Parkland? We're excited to share that we will soon provide onsite eye care to employees through our new partnership with OnSight Eyes. Exams will be made available from 8:30 a.m. - 5 p.m. June 20-23 and June 26-30. You can schedule your exam at <https://onsightexams.com/events/876>.

**OnSight Eyes** brings optometrists and eye care professionals on-campus to give you an eye exam. Services include:

- **Eye Exam** (covered by Parkland's vision plan)
- **Selection of glasses and eyewear for employees** – covered by Parkland's vision plan and available to employees with a valid, outside prescription.
- **Contact lens exams for existing wearers** (available under an additional copayment of \$50).

**Please note:** If you are insured under a different vision plan, you will have the opportunity to provide that information when booking your appointment.



## ▼ Lasting Impressions: Elena Hidalgo



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Elena Hidalgo, Guest Experience Specialist, Volunteer & Guest Services.

*“I see Elena always helping patients with their questions and concerns. She maintains a positive attitude and is always willing to help. She takes the time to remember their names and stories and greets them energetically every time they come. As a guest service representative, Elena does an excellent job keeping the inflow and outflow running smoothly. She provides the same quality service whether she volunteers or is working her regular guest service job. I am glad she is the first person people see. She brightens my day as well as the patients. Her selfless contribution inspires us to work even harder.”*



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

JOURNEY TO → HIGH  
RELIABILITY

Parkland | Care. Compassion. Community.

## Complete your HRO Universal Skills training

Parkland’s High Reliability Organization (HRO) Universal Skills training is now available in your learning assignments in Pathways, and must be completed by all Parkland employees by Tuesday, June 27.

Parkland’s Universal Skills training contains the skills and tools to create change across the organization as we journey toward high reliability. These non-technical (universal) skills and tools can be used across a wide range of jobs and, when practiced as habits, will help us reduce errors that might lead to harm. If you have questions about the learning assignment, please discuss with your leader. For more information on Parkland’s HRO journey, visit <https://phhs.sharepoint.com/HRO/SitePages/Home.aspx>.

## ► Mother’s Day mammogram event a big success

Last month, Parkland provided mammograms for 117 women who live in targeted Dallas County ZIP Codes (75060, 75061, 75210, 75211, 75215, 75216, 75217, 75241, 75217 and 75243) at a “Mother’s Day Out for Breast Health” event.

“Black women have higher mortality rates from breast cancer compared to other races, but mammograms can detect breast cancer early,” said Vivian Johnson, PharmD, MBA, FASHP, Senior Vice President, Clinical Services at Parkland Health. “These ZIP Codes are areas where our Community Health Needs Assessment has shown low compliance with annual mammograms. Parkland wants to increase the number of mammograms in these ZIP Codes and work to reduce health disparities.”

According to the 2022 [Dallas County Health Needs Assessment](#), Black women have the highest probability of developing breast cancer in Dallas County, and breast cancer is the leading cause of cancer death among Black Dallas County women. But preventive care saves lives. Breast cancer mortality rates declined nationally by 41% over the last 30 years due to increased availability of mammography screening, early detection, awareness and improved treatment. Parkland leaders hope events like Mother’s Day Out for Breast Health will provide women with the resources to take charge of their health and to carry those conversations into their communities.





## ▶ Register for June 16 blood drive

Parkland will host a Carter BloodCare blood drive from 10 a.m. – 5:30 p.m. on Friday, June 16, in the Private Dining Room. Online registration is encouraged and is available by [clicking here](#). There will also be a limited opportunity to accommodate walk-ups, based on availability.

In addition, a Carter BloodCare mobile unit will be located outside the Maple Avenue Garage (adjacent to the Moody Outpatient Center) from 10 a.m. – 2 p.m. The mobile unit blood drive is open to the public, and registration is available by [clicking here](#).

Blood donors should bring a driver's license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or [Monique.Barksdale@phhs.org](mailto:Monique.Barksdale@phhs.org).

## The Technical Support Center is here for you

Do you have a "how to" question about a Microsoft Office product (Outlook, Excel, Word, PowerPoint, etc.)? If so, the Parkland Technical Support Center is offering an enhanced personalized Microsoft Office support when dialing 214-590-5999 (ext. 25999) and selecting option 2. The next time you have a Microsoft question and want to speak to an expert, give it a try!

## Onward & Upward

**Ambulatory Clinical Support Services:** Mary Fisher to Nurse Navigator

**Anesthesiology:** Armando Cortez to Senior Anesthesia Technician

**Business Sustainability:** Himabindu Siripurapu to Data Architect I

**Contracts:** Gracy Thomas to Contract Negotiator I

**Corporate Compliance:** Roshan Thayil to Senior Director, Compliance Program

**Emergency Department:** Daniela Hernandez, Isaiah Nino and Dariana Soto to Unit Technician

**Emergency Services Administration:** Gennifer Ritter to Manager, Nursing

**Employee Health Center:** Blanca Aguilera to Member Access Representative

**Environmental Services – PMH:** Jacklyn Brewer to Lead Environmental Services Technician

**Facilities Support Services:** Jose Garcia to Life Safety Coordinator

**Hospitalist B:** Sofia Rubinstein to Patient Care Assistant

**Infection Prevention:** Meenu John to Infection Preventionist

**Labor & Delivery:** Ariel Henderson and Dessarae Willis to Unit Technician

**Maple Women's Health Center:** Nora Catalan to Women's Health Educator

**Material Services:** William Montgomery to Supply Chain Logistics Technician

**Medicine ICU:** Terrishia Ward to Patient Care Assistant

**Neonatal Nursery ICU:** Mary Sanjuan to Unit Technician

**Neurology Group:** Jodie Bates to Manager, Nursing

**Oak West Women's Health Center:** Olivia Avalos to Women's Health Educator

**Oncology Services Clinic:** Jerlyn Jose to Senior Registered Nurse Specialist – Oncology

**Operating Room Prep/Recovery:** Jennifer Juarez to Patient Care Assistant

**Patient Access Center:** Jennifer Alvarez to Access Center Specialist

**Patient Financial Services Patient Access:** Laurie Facundo to Patient Access Services ED Specialist

**Physical Medicine & Rehabilitation Administration:** Jennifer Loera to Departmental Charge Specialist

**Sterile Processing:** Ana Zuniga to Supervisor, SPD

**Supply Chain Distribution Center:** Edward O'Dell to Senior Supply Chain Logistics Technician

**Surgical Services Administration:** Nicholas Mercadante to Surgical Services Registrar

**Urgent Care Center:** Yaretzy Almaraz to Registered Nurse – Medical/Surgical Inpatient

**Virtual Care:** Kimberly Brannon to Social Worker (LMSW)

## Retirements

- Stephanie Giacomini, Certified Registered Nurse Anesthetist, Anesthesiology



Parkland

Care. Compassion. Community.

*Parkland Now* is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.