

Now

Parkland

Information and stories for Parkland employees
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Parkland Moody Outpatient Center wins prestigious design award



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Parkland Moody Outpatient Center wins prestigious design award

The American Institute of Architects (AIA) has named the Parkland Moody Outpatient Center a 2023 Healthcare Design Award winner. The annual awards showcase “the best of healthcare building design and recognize cutting-edge designs that help solve aesthetic, civic, urban and social problems while also being functional and sustainable,” according to the AIA.

“Receiving national recognition from the American Institute of Architects for the Moody Outpatient Center is a significant achievement,” said John Wilson, AIA, CHFM, SASHE, Director of Planning, Design and Construction at Parkland Health. “It validates Parkland’s vision for advancing health equity through excellence as a public health system through a prestigious award that measures design for equitable communities, ecosystems, energy, well-being and change adaptability.”

Open to patients in 2021, the six-story, roughly 484,000-square-foot building on the main Parkland campus houses numerous specialty clinics including the Moody Center for Breast Health, diabetes, internal medicine and infectious disease, among others. The center also includes an outpatient pharmacy.

“The fact that it’s built on a former parking lot, adjacent to public transportation, is remarkable,” commented an award juror. “It brings dignity to the patients it serves, is sophisticated, and brings standardization to another level.”

Moody was designed by architecture firm HKS in close collaboration with Parkland leadership to effectively consolidate several clinics previously located in outdated facilities across Dallas County. Moody’s design includes a clinic module that works for each of the specialty clinics although each is very different. The building layout also prioritizes accessibility, circulation and natural lighting provided by its glass exterior.

“Moody replaced an aging facility and a lease space that was less than a third of the size needed to provide proper patient access for breast cancer patients,” added Wilson. “By consolidating 24 disparate clinics on the main campus, Parkland provided enhanced access in a sustainable and change-ready facility to meet the healthcare needs of a growing population in Dallas County.”

Construction of the Moody Center was supported by \$40 million in philanthropic donations to the Parkland Health Foundation, anchored by a \$15 million gift from the Moody Foundation.

For more on the 2023 Healthcare Design Awards, visit www.aia.org/resources/6635522-2023-healthcare-design-awards.



◀ Changes to employee parking

On Monday, Aug. 7, Parkland staff who park in the Big OK Paper Parking Lot will transition to a temporary parking lot next to the current lot. This is being done to demolish the warehouse on this site and pave the way for a larger staff parking lot that will open in 2024.

On Aug. 7-8, staff can enter and exit the temporary parking lot through the current Big OK Paper Parking Lot entrance. Beginning on Wednesday, Aug. 9, the Big OK Paper Parking Lot entrance will close so warehouse demolition can begin. At that time, staff will enter and exit the temporary parking lot through the Butler Park Parking Lot (entrance locations noted on the map to the left). In addition, the employee shuttle will continue to serve the old ED garage 24/7.

If you have questions about employee parking, please contact Parking Services at ParkingServices@phhs.org.

Nominate a deserving physician by Aug. 10

Now through Thursday, Aug. 10, nominations are open for the Dr. Ron J. Anderson Physician of the Year Award. Named after Parkland’s longtime CEO, this yearly award recognizes an outstanding Parkland Employed Staff Physician who demonstrates extraordinary clinical skills, compassionate care, and serves as a role model by exemplifying the Mission, Vision and ICARE Values of Parkland.

Any employee can submit a nomination. To do so, [click here](#).



▼ Lasting Impressions: Keith Griffin and David Alvarez



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features, Keith Griffin, Senior Maintenance Mechanic, and David Alvarez, Manager, Central Utility Plant/Power Plant.

“In a commercial kitchen like Parkland’s that produces thousands of meals per day, our equipment requires constant repair and maintenance. We appreciate Keith for being diligent in his work to make sure our equipment work efficiently, and doing it in a manner that is gentle, kind, caring and compassionate. Thank you, Keith. We also replace and install capital equipment in our kitchen, especially as our equipment ages and reaches end of life situation where it is cost-effective to replace it than repair. David Alvarez coordinates work with outside vendors and ensures our equipment is installed properly. David could be on the cover of ‘ICARE’ magazine because he does everything with 100% commitment and dedication. We see you, Keith and David, and we appreciate you for what you do and – just as importantly – the way you do it: with compassion, care, understanding and sense of urgency.”



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

► Release of Information offices are once again open

Parkland’s Release of Information office locations, which had closed during the COVID-19 pandemic, are once again open. Patients in need of a copy of their medical records can request them at either of the locations below from 8 a.m. to 5 p.m. Monday through Friday.

- Parkland Hospital 1st floor next to Patient Relations (NPC 01-603)
- Health Information Management office on the 5th floor of the Moody Outpatient Center (MOC 05-1164)

Legal Requestors, including police officers, the FBI, criminal subpoenas, notary subpoenas and other process servers should request documents in person at the Moody Outpatient Center location.

For general information regarding requesting medical records or to check on the status of a request previously submitted contact, Health Information Management at 214-590-5470 (ext. 25470), option #5.

Upcoming UKG support updates

As part of our effort to offer the highest level of support for all UKG/Payroll Processing requests, we wanted to update you with the following upcoming changes. Effective Tuesday, Aug. 29:

- Payroll questions can be submitted within the [Self-Service Portal](#) on a new dedicated tile for Payroll. This will replace the UKGCentralPayroll@phhs.org mailbox.
- A new mailbox will also be made available to submit questions for UKG Advanced Scheduling at UKGAdvancedScheduling@phhs.org. This will replace the CSOLeadershipTeam@phhs.org mailbox.

PLEASE NOTE: Users may also continue to enter an [IT Self-Service Incident Ticket](#) for support.

► Nominate a deserving APP team

It’s time to submit nominations for Parkland’s Advanced Practice Provider (APP) Team of the year award. The Advance Practice Council is seeking nominations now through Friday, Aug. 18. You can begin your nomination by [clicking here](#).

Parkland recognizes one APP team each year that goes above and beyond in their efforts to promote excellence, inter-professional collaboration, improved communication and better patient outcomes. An APP team is defined as either a single practice made up of only APP team members or an APP practice department that includes APPs and other employees who work together for a common purpose.

Make sure to submit your nomination by Aug. 18 to recognize the amazing work done by APP teams at Parkland.

▶ Telemetry Central Monitoring room relocates

Last month, the Central Monitoring Room for Telemetry moved from the 15th floor to the 14th floor in Parkland Hospital. The way finding for the new room is NPC 14-644. The phone extension has remained the same: 214-590-7017 (ext. 27017).

One process change that needs to be reinforced with staff is the return of the telemetry batteries:

- Telemetry MX40 lithium-ion batteries require special care in packaging before returning to the central monitoring room thru pneumatic tube (station #146).
- Three batteries will be packed together using rubber band, maximum of 10 batteries per carrier.
- Ensure that the sealable pouch is fully sealed. No plastic sticking outside the carrier, or it could cause an obstruction
- Call ext. 27017 to notify Telemetry that the batteries have been sent. Be sure to include the floor, number of batteries sent and name of a contact person.

This new space on NPC 14-644 will allow us to expand services to be able to watch more hearts of our patients. Thanks to all involved to make this happen!



Onward & Upward

Burn Acute Care: Jessica Alvarez to Unit Technician

Community Health Needs Assessment – eMCAP: Sonya Glenn to Community Health Worker

Comprehensive Wound Care Center: Mark Taplette to Registered Nurse

Correctional Health – Juvenile: Ronnieka Dunn to Senior Registered Nurse

Emergency Department: Christian Mays to Unit Technician

General Medicine: Rickera Foster to Patient Care Assistant

General Surgery: Bonnie Bogar to Patient Care Assistant

Hospitalist B: Denise Hicks to Unit Technician

Hospitalist Medicine: Pamela Lopez Ramirez to Patient Care Assistant

Information Technologies – Desktop Support: Rance McCloskey to Information Technologies Desktop Support Specialist

Linen Services: Duraid Abdulkarim to Linen Wash Room Technician

Material Services: Stephanie Moses to Senior Supply Chain Logistics Technician

Medicine Specialties: Crystal Amaya Velasquez to Patient Care Assistant

MICU PCU: Tamara Scioneaux to Senior Registered Nurse Specialist – ICU/CCU/PC

Mother/Baby B: Samarra Brooks to Unit Technician

Neonatal Nursery-ICU (NICU): Jumonyse Joseph and Zenobia Nero to Unit Technician

Operating Room Prep/Recovery: Rosario Villegas to Patient Care Assistant

Patient Financial Services – Patient Access: Carlos Polanco to Supervisor, Revenue Cycle

Pharmacy Administration: Marya Williams to Clinical Drug Usage Analyst

Post Anesthesia Care Unit: Shontell Angrum to Associate Manager, Nursing

Post Natal NHV Program: Nedra Lawrence to Departmental Systems Specialist

Psychiatric Services Administration: Kandice Wheeler to Director of Nursing

Radiology – Mammography: Temeshaye Hampton and Bertha Marin to Referral Coordinator

Surgical ICU: Gabrianna Leyuas to Patient Care Assistant

Urgent Care Center: Stephanie Cavitt, Monica Garcia, Lyn Johnson, Joychristine Palmer and Guadalupe Rocha to Senior Registered Nurse Specialist – Emergency

Retirements

- Lilian Georgestone, Senior Registered Nurse, Dermatology/Surgical Specialties Clinic/PM&R
- Jim Guerra, Staff Physician-Internist, Bluit Flowers Health Center
- Judith Phillips, Senior Administrative Assistant, Dallas Healthy Start



Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.