

Now

Parkland

Information and stories for Parkland employees
Aug. 11 – Aug. 17, 2025



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Parkland Health recognized for quality care across specialties

American Heart Association award honors hospitals for patient outcomes

Parkland Health has received the American Heart Association's Commitment to Quality award for achieving high performance across three or more clinical areas in the Get With The Guidelines® program.

Hospitals earning this new national award demonstrate a comprehensive approach to quality improvement. Parkland was one of just 158 hospitals in the U.S. to earn this distinction.

"This recognition is a testament to our team's unwavering commitment to caring for the whole person, not just addressing a medical condition," said Michael Lane, MD, Senior Vice President and Chief Quality & Safety Officer at Parkland. "We are driven by a culture of continuous improvement and strive to deliver the highest quality care in every department."

Get With The Guidelines is the American Heart Association's hospital-based quality improvement initiative that helps ensure patients are treated in accordance with the most up-to-date, research-based guidelines. Participating hospitals benefit from tools, resources and peer benchmarking to drive better patient outcomes.

"This award highlights the impressive commitment Parkland Health has made to improving care across multiple disciplines," said Donald Lloyd-Jones, past Volunteer President of the American Heart Association and current Volunteer Chair of the Association's Quality Oversight Committee. "By taking a systems-level approach to quality, these hospitals are building a foundation for better outcomes, fewer complications, and stronger communities."

► Join the CHNA Lunch & Learn on Thursday

From noon to 1 p.m. on Thursday, Aug. 14, Parkland will host a Community Health Needs Assessment (CHNA) Lunch & Learn focused on the Extending Maternal Care after Pregnancy (eMCAP) Program. Discover how we support high-risk women throughout their first year postpartum to help reduce the risk of maternal mortality. We'll provide an update on the program's current focus areas, discuss the challenges we're facing, and share the innovative strategies we're using to overcome them. You'll also hear about the expansion of our tele-eMCAP services and our collaborative efforts with Hunt Regional Medical Center.

This month's speaker is Carmen Z. Bowling, DNP, RN, Senior Vice President of Nursing, WISH. [Click here](#) to register to attend upcoming CHNA Lunch & Learn Webinars.

► Take the One Survey by Friday

The Parkland One Survey is open through Friday, Aug. 15, offering all team members and clinicians hired before April 30, 2025, an opportunity to contribute to positive change at Parkland. Through this survey, we aim to better understand your perspectives and work together to improve our collective experience.

The survey includes Engagement, Safety, Compliance and Nursing (applicable to our Nursing team members) items to reduce the time spent taking surveys and equip leaders with a more holistic and broader view of the data collected. The survey will help us gain a better understanding of workforce engagement and morale at Parkland while:

- Tracking the organization's progress in workforce experience, safety, compliance and nursing excellence
- Informing leaders on what additional focused efforts are needed
- Defining next steps and key actions for continuous improvement

How and when do I take the survey?

A link to access the survey was sent to your Outlook inbox from a third party, Press Ganey, on July 21. Strong participation is critical to goal setting and action planning. **This year, our goal is 85% participation for all eligible participants.**

Depending on your role at Parkland, the survey will take approximately 10-20 minutes. For nurses, the survey may take up to 30 minutes. While the survey is voluntary, we encourage your participation so that the data we receive represents the entire Parkland population.

Your opinion matters! The One Survey is your chance to be heard and share your opinion. Your participation is strongly encouraged and greatly appreciated. If you have any questions about the survey, please contact the Office of Talent Management, or OTM ([OTM Service Portal](#), 469-419-3000, ext. 73000).



▼ Lasting Impressions: Nutrition Services team



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features the Nutrition Services team.

"The PCAPP team would like to extend our deepest thanks and appreciation to the entire Nutrition Services team for your outstanding support of the Magnet® site visit. From the moment we reached out, you didn't just ask, 'What do you need?'—you asked, 'How can we help?' That mindset made all the difference. You jumped in without hesitation and went above and beyond to ensure we had everything we could possibly need. The level of care, attention to detail and true partnership you've shown has not only met our expectations, but completely blown our expectations out of the water. This type of support is what makes Parkland so special. Your team has helped make a complex process feel seamless, and we're incredibly grateful to have such dedicated colleagues walking alongside us. It's true what they say: It takes a village, and you've shown exactly what that looks like in action."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

In-person town hall session Aug. 21

Parkland's next in-person Employee Town Hall session open to all Parkland team members will be at 11 a.m. on Thursday, Aug. 21, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center). As always, this session will also be available via WebEx using the information below.

- **Join the WebEx**
- **Event number:**
2662 404 4530
- **Event password:**
aPRMzCpS634 (27769277 when dialing from a phone or video system)
- **Phone number:**
1-650-479-3208

We hope to see you there as we resume our in-person Employee Town Halls! To catch up on an town halls you missed, [click here](#).

► Complete your Annual Required Training by Aug. 20

All modules of Parkland's Annual Required Training are available in Parkland Pathways, and must be completed by Wednesday, Aug. 20. This training is essential for meeting compliance and ethics, information security and regulatory requirements. Annual, mandatory training is crucial to Parkland fulfilling our mission for Dallas County.

How can I access this training?

1. Using your Parkland network ID* and password, log in to Parkland Pathways by clicking [here](#). You can also access Parkland Pathways from the Parkland Intranet Home page.
2. Under "My Learning Assignments," locate the Annual Required Training 2025 – Phase II program. Make sure to also complete the Phase I program if you haven't already done so.
3. Click on the assignment to view and launch the training program.

All annual training must be completed by Wednesday, Aug. 20, and there will be no grace period after the Aug. 20 deadline this year. Be sure to log into Parkland Pathways to complete this training!

*As a reminder, your network log-in credentials are the same as you use to log-in to a Parkland computer or Epic.

Stop by the pop-up sale this week

The Parkland Auxiliary is sponsoring a pop-up sale featuring Retail Concepts from 7 a.m. to 7 p.m. on Wednesday, Aug. 13, and Thursday, Aug. 14, in the Private Dining Room. Stop by to browse the selection of jewelry, watches, handbags, fragrances and electronics. Payroll deduction is available for employees, and cash, debit and credit cards are accepted.

▼ APP award nominations open through Friday

Now through Friday, Aug. 15, you can nominate a deserving Advanced Practice Provider (APP) or APP Team who exemplify Parkland's mission, vision and ICARE values. Award categories are listed below, and you can begin your nomination by [clicking here](#).

- **APP Rising Star Award (APP with less than 5 years of experience):** To recognize an APP I or II who has shown exceptional promise and growth in professional skills, leadership and contribution to the healthcare team.
- **APP Emerging Leader Award (APP with 5 or more years of experience):** To honor an APP who demonstrates outstanding leadership, inspires and motivates colleagues to achieve excellence.
- **APP Preceptor of the Year (APP with 2 or more years of experience):** To recognize an APP who shows excellence in educating, precepting, and mentoring students, peers and other professionals.
- **APP Scholarly Endeavors Award:** To recognize an APP with significant contributions to academic research with quality/safety improvement projects, publications, presentations or other scholarly activities.
- **APP Community Service Award:** To honor an APP who has made notable contributions to the profession and the community through volunteerism, advocacy and professional service.
- **APP Team of the Year:** To recognize an APP Team that had made a significant impact on patient care through teamwork and collaboration and overall contribution to healthcare.

Nominate a deserving APP, and join the APP awards celebration at 4 p.m. on Thursday, Sept. 25, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center).

► Pardon our progress on the 8th and 9th floors

As Parkland builds out shell space on the 8th and 9th floors of the hospital, workers have begun core drilling through the 8th floor slab in order to install new plumbing. Unfortunately, this is a very noisy process for those near where the work is being done, and this drilling will happen intermittently for the next five to six months.

Notices have been posted by the gold elevators, please help us in spreading this message as we ask for patience from our patients. For more information on this project, contact Marc Leediker, Program and Planning Manager, Planning Design & Construction, at Marc.Leediker@phhs.org or 214-590-0031 (ext. 20031).

Onward & Upward

ARPA Developmental & Cognitive: Delina George to Senior Medical Practice Assistant

Burn Intensive Care Unit: Ryan Bailey to Registered Nurse – ICU/CCU/PCU

Contracts: Nada Elghreichy to Contract Negotiator I

Dallas Healthy Start: Tiauna Jefferson to Program Coordinator – Dallas Healthy Start Health Education

Emergency Department: Julia Arey, Lauren Armstrong, Emmaline Blaschke, Romona Brown, Gabrielle Cormier, Kiana Dean and Alexandra Rudd to Registered Nurse – Emergency

Guest Experience: Gustavo Rangel to Guest Services Lead

Gynecology Dysplasia: Teresa Banks to Unit Technician

Health Information Management Coding Integrity:

Rachel Blalock to Supervisor, HIM Coding Quality

Information Technologies – Ambulatory Systems: Jelisa

Jones to IT Application Systems – Intermediate

Inpatient Psychiatry: Rodfil Irvin Camacho to Associate Manager, Psychiatric Services

Maternal Fetal Medicine Specialty Clinic: Deena Joshi to Associate Manager, Nursing

Mother/Baby Maternal Fetal Medicine: Yazmin Delgado to Senior Registered Nurse – Oncology

Neonatal Nursery-ICU (NICU): Emily Berg, Katherine Briones, Savannah Jolly, Eleanor Lee, Demi Moore, Kayra Thompson, Brina Tran and Ellie Vicha to Registered Nurse – NICU

OB/GYN Emergency Services: Chaniquel Miller to Registered Nurse – OBGYN ICC

Parkland Community Health Plan – IT/Reporting: Latha Kirubakaran to Senior Systems Analyst

Shared Prep/Recovery: Hebron Araya to Patient Care Assistant

Supply Chain – Surgical Services: Jessica Washington to Supply Chain Distribution Technician

Women and Family Education: Kathryn Parlapiano to Lactation Consultant

Retirements

- Mihret Woldeab, Senior Registered Nurse – Acute Care, Observation Unit



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.