# Parkland Information and stories for Parkland employees

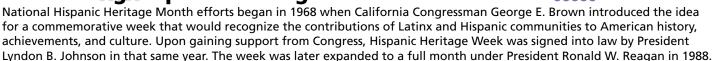
Information and stories for Parkland employees **Sept. 16 – Sept. 22, 2024** 

# NATIONAL HISPANIC HERITAGE MONTH

- P.2 Apply for a discounted DART pass by Sept. 22
- Supply Chain end-of-year inventories on Sept. 21 and 27
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# Celebrating Hispanic Heritage Month



The celebration is observed annually from Sept. 15 to Oct. 15. The Sept.15 start date is historically significant because it serves as the anniversary of independence for certain Latin American countries including Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua. Additionally, Mexico and Chile celebrate their independence days on Sept. 16 and 18.

# Celebrating Hispanic Heritage Month at Parkland

VIDA Employee Resource Group (ERG) will be honoring Hispanic Heritage Month with the following activities.

- 10:30 a.m. 2 p.m. Tuesday, Sept. 17: Hispanic Heritage Month kickoff booth featuring giveaways and a photobooth (Parkland cafeteria)
- Friday, Sept. 20: Wear attire inspired by Hispanic heritage to recognize Hispanic Heritage Day (Please reference Parkland's Dress Code Policy (OTM Procedure 6000-200) as a guide for permitted attire during this time).
- 11:30 p.m. 1 p.m. Wednesday, Oct. 2: Hispanic Heritage Month Signature Event with a keynote speaker, catered food and more (location TBD)
- 11:30 a.m. 1:30 p.m. Tuesday, Oct. 15: Event wrapping up Hispanic Heritage Month, featuring churros, folkloric dancing, and a DJ (Moody Wellness Garden)

For more details on these events, please email VIDA ERG at ParklandVIDA@phhs.org.





# Apply for a discounted DART pass by Sept. 22

Through Sunday, Sept. 22, Parkland employees can submit their request in PeopleSoft to participate in the 2025 DART Annual Pass program at a discounted rate through payroll deduction. Due to the limited number of subsidized passes available, priority may be based on factors such as income

Parkland is once again offering the option between a standard hard copy pass or a mobile GoPass during enrollment. The mobile pass will be made available to smartphone users via the DART GoPass app. Instructions on how to download the pass using the app will be sent in late December.

### How to enroll

Employees interested in the hard copy or mobile pass can now access the DART registration page via the "Benefit Details" Tab on the PeopleSoft homepage. After submitting your registration by Sept. 22, the Parkland Benefits team will send a confirmation email on Oct. 7 to notify you of the annual price for which you are eligible.

In late December, confirmed employees will receive an email notification of DART pass distribution dates, times and location. This information will include all the necessary instructions to secure either type of pass.

### Details on cost

For 2025, DART is offering the following pass types with different levels of service and costs:

- DART Local Annual Pass (\$720) will allow you access to ride local buses, express buses, light rail trains and the Trinity Railway Express (TRE) from the downtown Dallas Union Station to Centerport Station only.
- DART Regional Annual Pass (\$1440) includes all services in the Local Annual Pass plus TRE train from the downtown Dallas Union Station to downtown Fort Worth's T&P Station; all services on "The T" in Fort Worth and all service on the DCTA in Denton County (including the A Train).

The chart below illustrates the proposed, subsidized 2025 annual pricing structure\*:

Salary Range	Local Pass	Regional Pass
< \$40,000	\$200	\$400
\$40,000 - \$80,000	\$360	\$720
> \$80,000	\$720	\$1,440

<sup>\*</sup>Subject to Board approval. Subsidized passes are subject to availability and are not quaranteed.

Contact OTM either online (OTM Service Portal) or by calling 469-419-3000 (ext. 73000) for more information. If you have questions about the pass options or the offered routes, contact DART directly at 214-979-1111.

# Lasting Impressions: Carlton Brown II, Boris Ebiri and Bermis Holmes



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Interim Information Technology Fulfillment Manager Carlton Brown II and Information Technology Equipment Provision Specialists Boris Ebiri and Bermis Holmes.

"I would like to nominate Bermis, Carlton and Boris, who worked diligently to ensure our staff and virtual staff were shipped replacement equipment and were able to log in. Their compassion and collaboration with our team was excellent. Bermis made sure all the equipment was ready to go once determined that it was needed. Carlton went to FedEx on his own time to ship out equipment since we missed the last deadline to ship equipment from Parkland. Boris worked with our staff to ensure they were comfortable with logging in and up and running. These men worked long hours to help the HIM team and we appreciate it!"



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing <a href="mailto:Employees@phhs.org">Employees@phhs.org</a> or calling ext. 28048.

# Supply Chain endof-year inventories on Sept. 21 and 27

Supply Chain will conduct end-ofyear inventories for the Parkland Warehouse at 7:30 a.m. on Saturday, Sept. 21, and the Supply Chain Distribution Center at 8:30 a.m. on Friday, Sept. 27, during which these warehouses will be closed. To minimize disruptions to your area, all departments and clinics are asked to complete their requests before these closures. Supply Chain customer service will be open to assist during these times and can be reached at 469-419-0204 (ext. 70204) or 469-419-0205 (ext. 70205) for urgent requests.

Please contact the Warehouse Manager at 469-419-0204 (ext. 70204) with any further questions.

# Join the virtual town hall Sept. 19

Join us at 11 a.m. Thursday, Sept. 19, for our monthly employee virtual town hall:

- Join the WebEx
- Event number: 2662 169 0030
- Event password: UjnWVPEa376 (85698732 when dialing from a phone or video system)
- Phone number: 1-650-479-3208 (United States Toll)

To catch up on any town halls you missed, click here.



# Register for the Sept. 18 blood drive

Parkland will host a Carter BloodCare blood drive from 10 a.m. – 5 p.m. Wednesday, Sept. 18, in the Private Dining Room. Online registration is encouraged and is available by <u>clicking here</u>. There will also be a limited opportunity to accommodate walk-ups, based on availability. In addition, a mobile unit will be located outside the Maple Avenue Garage (next to the Moody Outpatient Center) from 10 a.m. – 2 p.m. The mobile unit blood drive is open to the public and registration is available by <u>clicking here</u>.

Blood donors should bring a driver's license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or Monique.Barksdale@phhs.org.

# Simulation Center open house Sept. 17-20

Stop by the Simulation Lab on the 5th floor of the Moody Outpatient Center this week for several events with prizes, snacks and more. From 9 a.m. to 5 p.m. beginning Tuesday, Sept. 17 through Friday, Sept. 20, the Simulation Center will be open to Parkland employees and students to preview various simulation capabilities and resources available for practice growth. There will be prize drawings for Parkland swag as well as a scavenger hunt to receive a prize. To learn more, contact <a href="mailto:jordan.wilson@phhs.org">Jordan.wilson@phhs.org</a>.

# CHADD chat with Dr. Lane on Sept. 24

Parkland's Collaborative Hub for Advancing Discussions & Development (CHADD) will host a CHADD Chat from noon to 1 p.m.

on Tuesday, Sept. 24. The topic is "Getting to the Roots of it: Improvement Tools to Understand the Real Causes of your Quality Problems," featuring guest speaker Michael Lane, MD, SVP & Chief Quality & Safety Officer.

You can attend this event virtually <u>via WebEx</u> or in person at the Nursing Center of Excellence (NPC 02-505.01). All Parkland team members are welcome.

# **Onward & Upward**

**8 Medical/Surgical:** Nancy Martinez to Unit Technician **Bio-Tel Emergency Medical Service:** Nazeeya Zubairie to Social Worker (LCSW)

Care Management: Jose Contreras to Care Coordinator Centralized Staffing Office: Fanta Wreh to Unit Technician Corporate Compliance: Abdulazeez Shaik to BI Developer III Dermatology/Surgical Specialties Clinic/Physical Medicine & Rehabilitation: ShaTayna Jackson to Senior Registered Nurse

**Dietary – Nutrition Services:** Jessica Maye Abril to Supervisor, Nutrition Services

**Environmental Services – PMH:** Jayda Vasquez to Senior Contact Center Specialist

**Eye Clinic:** Tamarind Jones to Senior Medical Practice Assistant

**Global Cancer Program:** Ana Flores to Referral and Care Coordinator

**Grand Prairie Health Center:** Appollonia Washington to Senior Registered Nurse; Mayra Mariano to Senior Medical Practice Assistant

**Infusion Therapy:** Sarai Singleton to Senior Medical Practice Assistant

**Information Technologies – Clinical Systems:** Angela Price to IT Application Systems – Intermediate

Information Technologies – Desktop Support: Daniel Wren to Technical Team Lead

**Labor & Delivery:** Sarah Bullough, Caitlin Dever, Graciela Gallegos, Emily Jauregui, Michal Prince and Emily Williams to Registered Nurse Specialist – L&D

Material Services: Gabino Lopez and Jesus Marquez to Senior Supply Chain Logistics Technician

**Oncology Services Clinic:** Santiago Moran to Senior Medical Practice Assistant

Parkland Center for Clinical Innovation: Tuan Minh Nguyen to Data & Applied Scientist

Parkland Community Health Plan: Victoria McClendon to Strategic Product Coordinator – Marketing; Abdullah Tanveer to Vice President, Network Development/ Provider Relations

**Parkland Financial Services – Operations:** Devon Taylor to PFS Automation Specialist II

Pharmacy – Outpatient: Hala Jian to Senior Pharmacist VIP/Rape Crisis: Rhazhane Harris to Senior VIP/Rape Crisis Client Advocate

# **Retirements**

- Dennis Ashworth, Senior Registered Nurse Acute Care, Ortho A
- Sheryl Baxter, Senior Staff Accountant, Accounting/Finance
- Carol Gonichelis, Diabetes Care & Education Specialist, Global Diabetes Program
- Elizabeth Lopez Romero, Linen Services Technician, Linen Services
- Jane McGee, Social Worker (LCSW), Social Work COPC
- Jo Ann Perez, Medical Practice Assistant, Oak West Health Center
- Lisa Payne, Patient Safety Clinical Risk Manager, Patient Safety & Clinical Risk Management
- Benita Solano, Senior Registered Nurse Specialist ICU/CCU/PC, Medicine ICU
- Ellen Zignego Smith, Diabetes Care & Education Specialist, Global Diabetes Program



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# **Understanding** your Pharmacy Benefits

# How are pharmacy benefits in the PPO and HDHP alike?

With both the PPO and the HDHP, where you can fill your prescription depends on the tier of the provider who writes it.

What you pay depends on the drug category: generic, preferred brand-name or non-preferred brand name.

To save money, you can order maintenance drugs you take for an ongoing condition through the Parkland mail-order pharmacy, Cigna home delivery or a Cigna retail pharmacy.

### **PPO Plan**

You don't need to meet the medical deductible before the plan begins paying pharmacy benefits. You pay copays and coinsurance.

Learn more at parklandbenefits.org/benefits/pharmacy/ppo

# **HDHP (High Deductible) Plan**

You pay the full cost for prescriptions until you meet the medical deductible (except for certain preventive drugs). After you meet the medical deductible, you pay copays or coinsurance for prescriptions.

Learn more at parklandbenefits.org/benefits/pharmacy/hdhp-with-hsa

# **Parkland Pharmacies**

Get your prescriptions filled at on-site Parkland pharmacies to benefit from increased convenience, lowest out-of-pocket cost, and consistent supply (less issues with medication shortages). Parkland pharmacies are Tier 1 and require a prescription by a Tier 1 Parkland provider at a Parkland facility (including Parkland Health providers and UTSW providers with Parkland privileges who see you at a Parkland facility).

- RJA Pharmacy\* (open 24/7)
- Moody Outpatient Center Pharmacy\* (7 a.m. 6 p.m. daily)
- Mail order (see below for more information)
- \* The Anderson Clinic and Moody Outpatient Clinic pharmacies have employee-only windows where you may pick up your prescriptions without waiting in the main line.

### **Certain COPC pharmacies:**

- Bluitt-Flowers Health Center
- C.V. Roman Health Center
- deHaro-Salvidar Health Center
- Garland Health Center
- Hatcher Station Health Center
- Southeast Dallas Health Center

Mon.-Thurs. 9 a.m. - 6 p.m. Friday

9 a.m. - 5 p.m.

# Where to get short-term (30-day supply) prescriptions? (Retail Pharmacy)

Cigna network pharmacies include most major pharmacies such as Walgreens and CVS. Pharmacies at Kroger and Sam's Club are not Cigna network pharmacies.

# Where to get long-term (90-day supply) prescriptions? (Mail Order or Retail)

You can receive up to a 90-day supply of your maintenance medicine for long-term or chronic conditions, such as blood pressure medication. The first time you fill a prescription, ask your provider for two prescriptions — one that you can fill immediately and one that you can fill through the mail-order service.

### **Parkland Mail-Order Service**

- For prescriptions written by a Tier 1 Parkland provider at a Parkland facility, have your provider electronically send your prescriptions to the Parkland Pharmacy of your choice.
- For refill requests, use MyChart, or use the automated refill line associated with the Parkland pharmacy of your choice.

# **Cigna Pharmacy Home Delivery Service**

- With the Cigna 90 Now<sup>SM</sup> Program, fill up to a 90-day supply at one time and receive standard shipping at no extra cost.
- For prescriptions written by a:
  - Tier 1 Children's Health provider
  - Tier 2 provider in the Cigna Open Access Plus Network
  - Tier 3 out-of-network provider

Questions? Call 214-590-1400 (Monday – Friday, 8 a.m. – 4 p.m.)

Learn more here or call 800-247-4433