

Parkland

Information and stories for Parkland employees
Oct. 16 – Oct. 22, 2023

Celebrate Healthcare Quality Week

P.2 Stop by the Benefits
Fair this week

P.3 Visit the Diversity
Fair on Oct. 18

P.3 Back to School Fair
Oct. 25



Celebrate Healthcare Quality Week

Now through Friday, Oct. 20, Parkland is celebrating Healthcare Quality Week, which was established by the National Association of Healthcare Quality (NAHQ) in 1985. Held on the third week of October each year, NAHQ holds a week-long celebration in collaboration with groups dedicated to improving healthcare quality. Join us for a week of activities highlighting efforts at Parkland to improve quality and patient safety, including ([click here for a printable version](#)):

In-person/WebEx activities:

- **Starting at 10 a.m. Friday, Oct. 13:** Posters will go on display for the People’s Choice Award in the hospital, 2nd floor mezzanine. The survey will open at 5 p.m. that day so you can view the posters and cast your vote for your favorite one. Voting will run through 3 p.m. Wednesday, Oct. 18.
- **Noon – 12:30 p.m. Monday, Oct. 16:** [Infection Prevention's PPE Fashion Show](#)
- **Tuesday, Oct. 17:**
 - 11 a.m. – noon: Nursing Grand Rounds (hybrid CNE event). Participate live in the Parkland Center for Nursing Excellence (NPC 02-500) or virtually via [Webex](#).
 - 11 a.m. – noon: SPARKS and Workforce Safety booth just outside cafeteria
- **9 a.m. or 1 p.m. Wednesday, Oct. 18:** Guest Speaker [Tejal Gandhi, MD, MPH, CPPS, Chief Safety and Transformation Officer](#) for Press Ganey, will speak on “Healthcare Transformation: Leading with Safety and High Reliability”
- **10 – 11:30 a.m. Thursday, Oct. 19:** JEOPARDY! Game Show ([REGISTER YOUR TEAM NOW!](#)). Join us in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center) to cheer on your peers as they battle it out.
- **10:30 – 11:30 a.m. Friday, Oct. 20:** Celebrate the week’s activities including winners and Patient Safety Champions of the Year (MacGregor W. Day Auditorium [1st floor, Moody Outpatient Center]) to cheer on your peers as they battle it out.



Tejal Gandhi, MD, MPH, CPPS
Chief Safety & Transformation Officer, Press Ganey

9 a.m. and 1 p.m.
Wednesday, Oct. 18

Virtual activities:

- Patient Safety and Risk Management are sponsoring two virtual safety challenges, [Room of Horrors](#) and a [Scavenger Hunt](#), starting at 5 p.m. Friday, Oct. 13, and 5 p.m. Wednesday, Oct. 18. A winner will be chosen for each challenge from the correct responses at the end of the week.

For the latest information on Quality Week activities, visit the [Quality Week SharePoint page](#).

► Stop by the Benefits Fair this week

Parkland’s Open Enrollment period runs through 11:59 p.m. Monday, Oct. 23. During this time, you can review and adjust your benefits elections for the 2024 calendar year. This period is also an opportunity to confirm that your current mailing address and contact information is correct.

The in-person Benefits Fair will take place from noon – 7 p.m. on Monday, Oct. 16, and 7:30 a.m. - 5 p.m. on Tuesday, Oct. 17, in the Private Dining Room. At this event, you’ll have an opportunity to speak with vendors regarding your benefits and ask questions.

You can find more information on this year’s Open Enrollment at the events listed below.

Open Enrollment Event	Date	Time	Location
In-Person Benefits Fair	Oct. 16 Oct. 17	Noon – 7 p.m. 7:30 a.m. – 5 p.m.	Private Dining Room
In-Person Meetings and webinars with Cigna			
Parkland Employee Health Plan Webinar	Oct. 19 (Spanish)	Noon – 1 p.m.	Virtual Via Web Ex - Join Here
Parkland Employee Health Plan Webinar	Oct. 20	Noon – 1 p.m.	Virtual Via Web Ex - Join Here

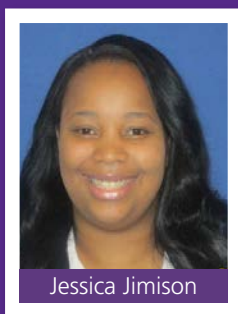
You can enroll via [ParklandBenefits.org](#) or by visiting the [PeopleSoft site](#) from the SharePoint homepage. If you have questions or concerns about this year’s Open Enrollment, you may contact the Office of Talent Management (OTM) [online](#) or by phone (469-419-3000, ext. 73000).

▼ Lasting Impressions: Jessica Jimison, Guadalupe Coronado and Maria Hernandez



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Medical Transition of Care Technicians Jessica Jimison, Guadalupe Coronado and Maria Hernandez.

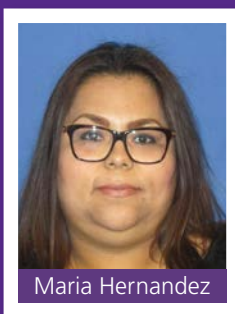
"I am writing to show my gratitude to these ladies at the front desk in the MAT office - Lupita, Maria and Jessica. Any time the need arises, they work jointly with me and the provider to ensure that our patients receive the best support for PAP's. Such level of collaboration motivates me to serve more and makes the patient feel better and loved. I am very grateful for their kind support."



Jessica Jimison



Guadalupe Coronado



Maria Hernandez

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Spiritual Care offers weekly 'Meditative Moments'

Spiritual Care will soon host Meditative Moments for Healthcare Workers, a series of inclusive, come-and-go events centered around supporting the wellbeing of Parkland's employees to recharge, cope with stress, and practice self-care in a calm and caring environment.

These events will take place every Friday from 11 a.m. - noon in the Ron J. Anderson, MD, Multifaith Chapel outside the cafeteria. For more information, contact Audah.George@phhs.org.

Monthly HRO Universal Skills Focus Topic

- **Universal Skills:** Communicate Clearly – Conduct 3-way repeat-backs and read-backs
- **Leader Skills:** Tiered Huddles

For fliers to share with your team or post to your integrated huddle boards, [click here](#). Additional HRO skills and tools available at <https://phhs.sharepoint.com/HRO/SitePages/Home.aspx>.

CLINICAL EDUCATION & ACADEMIC PARTNERSHIPS PRESENTS

BACK TO SCHOOL EVENT

WEDNESDAY

OCTOBER 25

11 A.M. - 2 P.M.

LOCATION:
The private dining room
at the back of the cafeteria.

Interested in going back to school,
but don't know where to start?
Join us and many of our nursing school partners for a
back to school information session.

Care. Compassion. Community.



Visit the Diversity Fair on Oct. 18

To further promote an environment of belonging for everyone at Parkland, the Office of Diversity, Equity and Inclusion will host a Diversity Fair from 11 a.m. – 1 p.m. on Wednesday, Oct. 18, at Parkland's Moody Foundation Wellness Garden.

The International Parade of Fashions is back by popular demand! This showcase will exhibit the many cultures that exist at Parkland Health through fashion. The fair will also feature lively music and special treats for attendees. To sign up as a model, please complete the application found at this link.

For more information, email Diversity.Inclusion@phhs.org.

Onward & Upward

Ambulatory Clinical Support Services:

Shakeisha Meggs to Nurse Navigator

Behavioral Health Social Work: Eric Sandorf to Social Worker (LCSW)

Business Sustainability: Robyn Cobb to BI Project Manager II

Centralized Staffing Office: Jerry Mendoza to Registered Nurse – PRN, 12-Adult ICU/CCU

Clinical Education & Academic

Partnership: Gustavo Solis to Associate Manager, Nursing Residency

Clinical Nutrition Population Health:

Ester Smith to Referral Coordinator

Engineering Services: Fredrick Carroll to Senior Maintenance Mechanic

Global Cancer Program: Nataly Reed to Program Coordinator

Gynecology Clinic: Barbara Fields to Unit Technician

HIM Coding Integrity: Dana Stiff to

Virtual HIM Inpatient Coding Auditor I

Information Technologies –

Administration:

Ryan Humphries to Director

Information Security

Information Technologies – Business &

Financial Systems: Schaniqua Smith to

IT Application Systems – Senior

Inpatient Psychiatry: Ricky Davis to

Psychiatric Technician

Linen Services: Rodolfo Hernandez to

Lead Linen Services Technician

Maple Women’s Health Center:

BreYanna Lacy to Unit Technician

Nurse Residency: Desaray Johnson to

Associate Manager, Nursing Residency

Observation Unit: Vanessa Amaya to

Registered Nurse – Medical/Surgical

Inpatient;

Jasmine Diaz to Unit Technician

Operating Room: Veronica Catala to

Associate Manager, Nursing

Pathology Administration: Stephanie

Nobles to Director, Lab Operations

Physical Medicine & Rehabilitation

Administration: Jordan Boyd to

Therapy Supervisor

Radiology – CT Scan: Jennifer Arreola

to CT Scan Technologist

Radiology – Diagnostic: Bernard

Makia to Senior Radiologic

Technologist

Ryan White Part C: Quentin Pope to

Peer Recovery Navigator

Urgent Care Center: Ann Rowlands to

Senior Registered Nurse Specialist –

Emergency

Retirements

- Johnnie Franks, Phlebotomy Technician, Phlebotomy Services
- Hannah Macharia, Phlebotomy Technician, Point of Care Testing & Off Campus Labs
- Gloria Medlock, Senior Registered Nurse Specialist, Labor & Delivery
- Miriam Sibley, Senior Registered Nurse, Simmons Ambulatory Surgery Center – Ortho, Pain & Plastics
- Dirk Snow, Radiologic Technologist – PRN, Radiology Diagnostic
- Agnieszka Walczak, Department Systems Manager, UT Contracts
- Jane Willis, Senior Health Information Management Informaticist, Health Information Management Data Integrity & Technology

Congratulations!

- Orlando Flores, BSN, RN, CCRN, Senior Registered Nurse Specialist – ICU CCU PCU, 6 Burn Intensive Care Unit, won the “40 under 40” Nurse Award, awarded by the National Association of Hispanic Nurses.
- Mike Lane, MD, MBA, MPHS, FIDSA, Senior Vice President & Chief Quality and Safety Officer, has been chosen to serve on the Partnership for Quality Measurement’s Hospital committee, which will provide recommendations to the Texas Department of Health & Human Services on quality measurement for Medicare/Medicaid.
- Ben Loschky, Advanced Practice Provider II – SAMA, Psychiatry Service Line, has been named Parkland’s 2023 Physician Assistant of the Year
- Mary McGraw, NP, Advanced Practice Provider III – General, Hospitalist Observation Service Line, has been named Parkland’s 2023 Advanced Practice Registered Nurse of the Year
- The Integrated Family Planning & Pregnancy Opioid Project team (was named Parkland’s 2023 Advanced Practice Provider Team of the Year. The team is comprised of Polly Cordova, Advanced Practice Provider III – NRP, Mary Ann Faucher, Advanced Practice Provider III – General, Jessica McNeil, Advanced Practice Provider II – NRP, and Stephanie Morillos, Peer Recovery Navigator.
- Leyla Shipman, RN, Senior Registered Nurse Specialist – RAT/RRT, earned her Critical Care Registered Nurse (CCRN) Certification
- John Wilson AIA, CHFM, SASHE, Director of Planning, Design and Construction has been named to American Society for Health Care Engineering (ASHE) Advisory Board.
- Jennifer Wimberly, MD, MA, HEC-C, Medical Director of Clinical Ethics and Resiliency, has been appointed for a 1–3-year term on the American Society for Bioethics and Humanities Clinical Ethics Consultation Affairs committee.
- Missi Zook, BSBA PM, Business Continuity Manager, Disaster Management and Business Continuity, recently successfully received her Certification as a Business Continuity Professional from DRI International.



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Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.